



AGENDA

PUBLIC SERVICES COMMITTEE

Tuesday, June 4, 2019

1:30 p.m.

Annex Conference Room

Marinette County Courthouse

1926 Hall Avenue

Marinette, WI 54143

1. Call the meeting to order.
2. Approval of agenda/amendment.
3. Approval/correction of May 7, 2019 minutes.
4. Public Comment – Speaker will be limited to 5 minutes.
5. Correspondence.
6. Reports of outside agencies and others.
7. Reports of internal staff.
 - Sheriff Office.
 - Activity report.
 - Overtime report.
 - Jail Report.
 - District Attorney report.
8. Discuss/consider Financial Report, action if any.
 - a) approve schedule of appropriation entries
 - b) presentation of paid invoices
 - c) act on uncollectible accounts
 - d) act on accounts to write off and turn over to the Finance Department for Collections
 - e) update status of accounts turned over for Collections
9. Discuss/consider recommendation to County Board to approve one year renewal of Inmate telephone services agreement with Inmate Calling Solutions, LLC until September 6, 2020, action if any. (Attachment)
10. Discuss/consider PTS Solutions Annual Maintenance Agreement, SI-3000 Imaging Software, July 1, 2019 - July 1, 2020, cost \$7,518.36, action if any. (Attachment)
11. Future agenda items.
12. Identify next meeting date.

13. Adjournment.

Addendum(s) when applicable

Glenn Broderick
Ginger Deschane
Laura Frea
Chris Gromala
Ken Keller
George Kloppenburg

In the event there is not a quorum present, information will be presented, but no action will be taken.

NOTE: AGENDA ITEMS MAY NOT BE CONSIDERED AND ACTED UPON IN THE ORDER LISTED.

If you are an individual who needs a special accommodation while attending the meeting as required by the "Americans With Disabilities Act", please notify County Clerk Kathy Brandt, Marinette County Courthouse (715-732-7406) at least 24 hours prior to the meeting in order to make suitable arrangements. Thank you. (TTD 715-732-7760)

1926 Hall Avenue, Marinette, WI 54143-1717

PUBLIC COMMENT PROCEDURE

Marinette County Code of Ordinances

Chapter 2 – COUNTY GOVERNMENT

Section 2.04 – COUNTY BOARD RULES OF PROCEDURES

(7)(k) Rules of Order. Any person not a member of the Board/Committee, desirous of addressing the Board/Committee under public comment on any subject, shall first obtain permission from the Board/Committee Chairperson. All such addresses shall be limited to 5 minutes unless otherwise extended by the Board/Committee Chairperson.

(10)(a) Suspending, Changing and Interpreting the Rules. These rules may be suspended by affirmative vote of two-thirds of the members present. The vote on any motion to suspend the rules shall be taken by roll call vote.



Public Services

May 7, 2019

1:30 p.m.

Annex Conference Room

Marinette County Courthouse

MEMBERS PRESENT: Supervisors Glenn Broderick, Ginger Deschane, Laura Frea, Chris Gromala, Ken Keller, and George Kloppenburg

MEMBERS EXCUSED:

OTHERS PRESENT:

Deputy County Clerk Bobbie Borkowski, County Administrator John Lefebvre, Corporation Counsel Gale Mattison, Sheriff Jerry Sauve, DA DeShea Morrow, Medical Examiner Kalynn Van Ermen, Lt. Chris Lesperance, Chief Deputy Jim Hansen, Deputy Chris Tonn, Jail Administrator Bob Majewski, Eagle Herald and Peshtigo Times

1. Call to order

Chair Keller called the meeting to order at 1:30 p.m.

2. Agenda

Motion (Kloppenburg/Deschane) to approve agenda. Motion carried. No negative votes.

3. Minutes

Motion (Deschane/Frea) to approve minutes of April 9, 2019. Motion carried. No negative votes.

4. Public Comment - None

5. Correspondence - None

6. Reports of Outside Agencies and Others - None

7. Reports of Internal Staff

Sheriff's Office

- Recognition of National Corrections Officer Week – May 5-11, 2019
 - Jail Administrator spoke on behalf of corrections officers' job, duties, mental, physical and emotional tolls it affects a person on and off the job.
- National Police Officer Week – May 12-18, 2019
- Annual Peace Officers' Memorial Service – Wednesday, May 15, 2019 at REC Center - 12:00 p.m.

Activity Report

- 206 Offense Records
- 116 Arrest Charges
- 9 Juvenile Charges
- 38 Accident Records
- 216 Citation Records

Jail Report

- Daily Population – April 116
 - Down 2 corrections officers
-
- Relocation of Medical Examiner's Office to Law Enforcement Center

9. Sheriff's Office Financial Report

Schedule of appropriation entries - none

Committee reviewed April 2019 Schedule of Paid Invoices totaling \$122,247.31.

Motion (Kloppenborg/Gromala) to approve April write-off of uncollectable accounts totaling \$8,801.21. Motion carried. No negative votes.

Motion (Deschane/Frea) to approve April write-off of, and turn over to the Finance Department for collections, accounts totaling \$20,528.29. Motion carried. No negative votes.

Payments received for accounts turned over to collections - \$13,180.78.

10. Assembly Bill 5/Senate Bill 5 – Classifying County Jailers as Protective Occupation Participants

Motion (Deschane/Kloppenborg) to recommend the Administrative Committee support Assembly Bill 5 and Senate Bill 5 classifying county jailers as protective occupation participants in WRS. Motion carried. No negative votes.

11. Future Agenda Items

12. Adjournment

Motion (Gromala/Broderick) to adjourn at 2:00 p.m. Motion carried. No negative votes.

Next meeting date: Tuesday, June 4, 2019 at 1:30 p.m.

Bobbie Borkowski
Deputy County Clerk

Date approved/corrected:

May 7, 2019

Sent via email to: bmajewski@marinettecounty.com

Bob Majewski, Jail Administrator
2161 University Drive
Marinette, WI 54143

RE: Contract Extension for *Inmate Telephone Services*

Dear Mr. Majewski:

ICSolutions would like to submit this proposal for a contract extension for our **Inmate Telephone Services (ITS)** for Marinette County. ICSolutions has served Marinette County's inmate telecommunications needs since **September 2006**, and we would be proud to extend our service to the County by another year – during which time we will continue to invest in the efficiency and investigative power of your ITS solution.

ICSolutions proposes a contract amendment that extends the existing ITS contract by one (1) year. Service under the contract amendment will include the following upgrades at **no cost to the County**:

Centralized ENFORCER® Platform

ICSolutions will transition services from our onsite ENFORCER® platform to our **centralized ENFORCER® platform** – with call processing and data storage housed in our Atlanta data center and backed up at the ICSolutions headquarters in San Antonio.

The centralized solution will provide the following key benefits to Marinette County:

- *Ensures that visitation phones can be managed independently, allowing for **PIN use without the loss of visitation recording***
- Requires less equipment and onsite maintenance work at your facilities
- Reduces your onsite energy consumption
- Maximizes system redundancy at all levels – call processing, data/recording storage, network, power, and cooling redundancies are built in to the centralized platform to ensure 99.999% system uptime and **continuous data availability**
- Provides for continued and uninterrupted access to all **historical and future** call data, recordings, investigative results, and associated case notes

ICSolutions has carefully reviewed the local network carrier's configurations that led to issues with transitioning Marinette County to a centralized solution in the past. We have used this information to develop a customized solution for Marinette County to account for these configurations and can therefore **guarantee a successful transition to the centralized ENFORCER® under this contract amendment.**

As always, Marinette County will also continue to enjoy **no-cost integrations** between The ENFORCER® and any current or future commissary, banking, and JMS vendors; local technical service; and 24 x 7 x 365 live, U.S.-based customer service for Facility Staff and Phone System users for the life of the contract.

New Investigative Tool – Call Transcription

ICSolutions will deploy Argus on-demand call transcription. The Argus Transcription Engine is a unique, proprietary solution utilized by intelligence agencies around the world to **enhance their investigative power**. Users have the ability to choose which calls should be transcribed by selecting individual calls or by having calls that meet certain criteria tied to the Argus search engine.

The transcription engine is unmatched in its accuracy. Utilizing calls from Alabama Department of Corrections, the engine reported accuracy on average of 90%. These results were achieved with no calibration of the transcription engine, meaning that higher accuracy may be possible, as the engine teaches itself the various calls/accounts for call quality, using state of the art machine learning/artificial intelligence. Argus' transcription engine can transcribe more than 25 languages.

The transcription of the call even appears on the player. Not only is the transcription shown, but the investigator can also select words within the transcription to launch/search for keywords in other calls. This capability is unmatched and unavailable on any other solution in the marketplace today.

Contract Negotiation & Further Inquiries

All other aspects of our current contract – including calling rates, fees, and commissions – will remain in effect and unchanged during the contract extension period. ICSolutions is proposing a free upgrade of your current ITS service, with no impact on your rates or ongoing ITS revenue, in the hopes of regaining your confidence as a trusted partner to Marinette County.

ICSolutions certifies that the following company officer is authorized to participate in contract negotiations on behalf of ICSolutions, and has signature authority to commit ICSolutions to a legally binding contract:

Mr. Mike Kennedy, ICSolutions Vice President Sales & Marketing
Office: 866-228-4040 | Email: mkenedy@icsolutions.com

Additionally, please feel free to contact your ICSolutions Regional Account Manager with any questions about this Proposal:

Mr. Jan Roth, ICSolutions Regional Account Manager
Office: 866-228-4040 | Email: jroth@icsolutions.com

The ICSolutions team looks forward to the opportunity to continue serving Marinette County's inmate telecommunications needs.

Sincerely,



Mike Kennedy
Vice President Sales & Marketing



Client: **Marinette County Sheriff's Office**
2161 University Drive
Marinette, WI 54143

Maintenance Term: **July 1, 2019 - July 1, 2020**

Maintenance Cost: **\$7,518.36** (adding additional licenses will increase maintenance cost)

Modules Covered: **SI-3000 Imaging Software**

Included Services: Upon remittance of the maintenance cost, Client receives, for the Maintenance Term above, the following services:

-) 24/7 telephone technical support. PTS technicians will make every effort to respond within 2 hours of a Client call. Clients experiencing a system down condition will receive priority attention;
-) Remote support. PTS provides web based remote support for questions and technical issues, as well as first call questions for hardware and operating systems. Requires broadband internet and connectivity; and
-) Module updates/upgrades. Client receives software module updates/upgrades at no additional software cost. Conversion from PTS Legacy to PTS Platinum is not included. Services related to an update/upgrade which exceed usual and customary work may be billed separately, at a mutually negotiated rate.

Services Not Included: PTS provides additional services which are **not included** in the maintenance cost and are subject to separate quote and billing:

-) Migration from PTS Legacy to PTS Platinum;
-) Offsite backup services;
-) IT related services (on-site or remote);
-) Custom development services; and
-) Third party software licensing.

PTS no longer supports Windows 98, Windows 2000, Windows XP, Microsoft SQL Server 2000/2005, or any product that is not supported by the original manufacturer.

Warranty for hardware purchased through PTS is strictly limited to manufacturer's warranty only.

Sums paid toward the maintenance cost are not subject to refund in the event of Client cancellation.

PTS Solutions, Inc.

Marinette County Sheriff's Office, WI

DocuSigned by:

A handwritten signature in black ink, appearing to read 'Dave Fuqua', is enclosed within a blue DocuSign signature box.

602349D816764F9...

 Dave Fuqua, President

 Signature

 Dave Fuqua

 5/22/2019

 Printed Name

 Date

 Printed Name

 Date