

Addendum #1 - RFP#16-020-20

UPS Maintenance Questions & Answers

1. How many batteries are in each unit?
 - a. Liebert AP341 (Series 300) – 30 batteries, type C & D
 - b. Eaton 6355 Powerware – 32 batteries, 2 strings
 - c. MGE Comet – 36 sealed lead acid batteries
2. What types of batteries are in each unit?
 - a. See above for information available.
3. How many battery strings are in each unit?
 - a. Liebert and MGE have 1 VRLA battery string; Eaton lists 2 strings (to the best of the counties knowledge).
4. Is it possible to bid only preventative maintenance (PM) for the Liebert 300 due to limited parts availability?
 - a. Per Marinette County policy all considered RFP responses must meet all aspects of the published RFP. Should no qualified responses be received which meet the RFP requirements the RFP may be modified and reissued.
5. Are the units currently under a full service contract?
 - a. No, none of the units are currently under any PM contract.
6. Is required repair work from pre-existing conditions billable?
 - a. Any repair work required to maintain system functionality due to a pre-existing condition and agreed to by Marinette County would be billable.
7. Are the PM's to be done during normal working hours or after hours?
 - a. If the PM requirements do not affect normal day to day operation they may be done during normal business hours. Those items known to interrupt network services would be scheduled outside of normal business hours.
8. Would faulty capacitors and fans beyond their expected life need to be covered?
 - a. Yes
9. Will the county proactively replace caps/fans?
 - a. The county will consider replacing parts (outside of the covered parts) as recommended by the selected PM vendor as budgetary constraints allow. This is not a guarantee that any or all recommended parts that are currently functional will be replaced proactively.